

James Greene

Bachelor of Science, Computer Science

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Internet: www.informatics-consulting.ch
Date of Birth: 14 September 1964 in Los Angeles, California, USA
Citizenship: USA
Residency: Permanent Residency Permit 'C' (Canton Basel-Landschaft)
Work Permits: Switzerland, USA
Languages: English (mother language)
Fluent in German
Basic Spanish

Professional Experience

Beginning September 2008

[Arcondis AG](#), 4153 Allschwil, Switzerland

Senior Project Manager for Computerized Systems Validation.

July 2006 – August 2008

[M&H Informatics AG / IMS Health](#), 4123 Allschwil, Switzerland

Senior Consultant, Project Manager / Business Analyst. Current responsibility is leading the collection of qualification documents for the corporate network infrastructure as part of a global outsourcing initiative. Completed projects have included managing the development of a series of enhancements and interfaces to the clinical trial management system of an international pharmaceuticals company (Project budget 575 KUSD). Another project involved leading a team of up to 10 technicians performing an in-place technical migration procedure with CSV-compliant documentation on several hundred end-user workstations (Project budget 250 KUSD), and business analysis for the specification of a data warehouse and inventory system for the information security office of the clinical development organization.

June 2004 – June 2006

[redtoo ag](#), (formerly caatoosee ag) 4153 Reinach, Switzerland

Senior Consultant. Group leader for the redtoo team providing consulting and services to the global public key infrastructure (PKI) organisation in an international pharmaceutical company. Customer projects include software package engineering for electronic software distribution with enteo's NetInstall and quality assurance testing of PKI-enabled applications on a standardized Windows desktop environment, and basic and project management training for customers in the pharmaceuticals industry. Project Manager for the international (Switzerland / USA) evaluation and pilot of Passlogix V-GO SSO.

Professional Experience, continued

February 2000 – May 2004

[innobit ag](#), 4058 Basel, Switzerland

Managing Director, Project and Quality Management & Consulting. Innobit is an information technology consulting company based in Basel, Switzerland. Responsibilities included leading the groups Consulting, Project & Quality Management, Package Engineering and Training, general management, project and customer acquisition, project and key-account management and leading professional training courses.

Customer projects included conception and implementation of standardized desktop environments including electronic software distribution with NetInstall (NetSupport/enteo) or Columbus (BrainWare) for various industries, concepts for disaster avoidance and recovery for desktop environments, a retrospective validation of a desktop system implementation, design of Internet- and Intranet-based information systems, secure operational model for Microsoft Active Directory for a city government, software license management, and the service package Proactive Managed Desktop Environment.

July 1996 - April 2002

[James Greene Informatics Consulting](#), 79539 Lörrach, Germany

Owner. Projects included systems consulting and procurement, local-area network design and implementation, software development and Web page design and maintenance. Customers included medical device manufacturer, a private high school and a local hand-worker. Development and support of several freeware and shareware programs, including **AutoPlay**, **Plot2EMF**, **NameDate** and **CBText**.

July 1992 - January 2000

[F. Hoffmann-La Roche AG](#), 4070 Basel, Switzerland

Project Manager in Global Informatics. Projects included the development of the Pharma (Operations) Local Area Network Standards, Roche Standard Operating Environment and the Common Office Environment (COE) for Windows NT. The COE was the standard desktop configuration for Roche Pharmaceuticals Division world-wide (more than 40,000 desktops).

Responsibilities also included leading the Office Software Group of Competence (GoC), and managing parts of the MedNet implementation project, which was installed in 18 Roche affiliates between 1992 and 1995. MedNet was a suite of information systems for the Pharma Marketing group. Other projects included technical support for clinical trials data collection and addressing document management and version control issues.

March 1990 - June 1992

[Hoffmann-La Roche AG](#), 79639 Grenzach-Wyhlen, Germany

LAN-Administrator/Systemprogrammierer. Responsible for the installation and operation of several Novell NetWare file-servers and more than 100 user workstations, as well as user support (help desk) and participation in infrastructure projects.

June 1986 - January 1990

[EEsof, Inc.](#) (now part of Agilent Technologies), Westlake Village, California, USA

Systems Programmer. Assistant product manager for ANACAT, a computer-aided-test product designed for microwave and radio-frequency engineering. Responsible for development of new features and enhancements, hardware device interfaces, maintenance and product release procedures.

Memberships & Certifications

- **Computerized Systems Validation Representative** (CSV-Beauftragter) (2005)
- **Project Management Institute (PMI)** and the **PMI Switzerland Chapter**
Member of the Board of Directors (2001 – present),
Webmaster for www.PMI-Switzerland.ch (2002 - present)
- **ASP** (Association of Shareware Professionals) Member
- **NetInstall Certified Engineer** (March 2004)
- Volunteer Firefighter (PFC, Machinist), Ramlinsburg fire brigade, Switzerland (2004 -)
Webmaster for www.Feuerwehr-Ramlinsburg.ch and www.Club-Florian.ch
- Webmaster for www.Shire-Horse.ch

Education

Bachelor of Science, Computer Science, January 1987
[California Lutheran University](http://www.california.lutheran.edu), Thousand Oaks, California, USA

Professional Training

November 2006	PMP PREP + Preparation for the PMI® Project Management Professional (PMP®) examination.	AB&Partner , Basel, Switzerland
March 2005	ITIL in GMP Environments <i>IT Infrastructure Library: ITIL im GMP-Umfeld (CV 3)</i>	Concept Heidelberg
January 2005	Validating Computerized Systems <i>Validierung computergestützter Systeme (CV 1)</i> Testing Computer Systems in GxP-relevant Environments <i>Testen von Computersystemen in GxP-relevanten Umgebungen (CV 2)</i>	Concept Heidelberg
March 2004	NICE Preparation Workshop Preparation for the NetInstall Certified Engineer exam	NetSupport (enteo) , Stuttgart
December 1999	IT Project Management Management of Information Technology Projects	F. Hoffmann-La Roche AG , Basel
September 1996	Goal Directed Project Management Project planning and management methodology	Coopers & Lybrand, Basel
July 1995	Computerised System Validation Development and implementation of qualified systems	F. Hoffmann-La Roche AG , Basel
September 1994	Leadership in Management Effective leadership and personal performance	Sundridge Park Management Centre , Bromley, Kent, UK
November 1993	SUMMIT-D Systems Delivery Methodology Life-cycle methodology for systems development and delivery	Coopers & Lybrand, Basel